

## APPOINTMENT AGREEMENT

I consider your (or your child's) treatment plan important to providing the best possible service. In respect to that principle, and also to my time that will be designated to your needs, I expect that All appointments will be kept. **Please note that a \$50 fee will be charged for late cancellations or no-shows and will be due at the time of the next appointment.** The \$50 missed appointment fee is your responsibility as I cannot charge it to your insurance or EAP company. There will be no fee charged if you provide at least 24-business hours' notice for a cancellation and/or rescheduling of an appointment. *(For example, an appointment on Monday or following a holiday must be cancelled on the previous business day with consideration of the 24-business hours' notice requirement.)* As there is a limited number of appointment slots available, this policy allows us to offer the appointment time to someone else who needs to be seen.

Payment of fees is expected at the time of each appointment. You are not expected to pay the portion of fees that insurance covers. When there is a deductible to meet you are expected to pay the full fee at each visit until the deductible amount is paid in full. *It is important to remember that your insurance may require payment of a new deductible at the beginning of each year. Also, if you change insurance companies, a new deductible may be required by the new company.*

Please note that your therapy (or testing) appointments will last for 50 minutes, and will sometimes be 40-45 minutes for children.

My signature below indicates that I have read, understand and agree to the terms stated above and will continue to force throughout the time that provision of services continue.

Client/Parent/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

Witness Signature \_\_\_\_\_ Date \_\_\_\_\_

Therapist's Name: \_\_\_\_\_

Dx Code: \_\_\_\_\_

Referral Source: \_\_\_\_\_

Description: \_\_\_\_\_

Client's

Name: \_\_\_\_\_

Last

First

Middle

Address: \_\_\_\_\_

Street Number & Name (Apt #)

City

State

Zip

Home Phone( ) \_\_\_\_\_ - \_\_\_\_\_

DOB: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

SSN: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Work Phone( ) \_\_\_\_\_ - \_\_\_\_\_

Cell Phone( ) \_\_\_\_\_ - \_\_\_\_\_

Client's Employer's Name: \_\_\_\_\_

Emergency Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_ Phone (H): \_\_\_\_\_ - \_\_\_\_\_ (W) \_\_\_\_\_ - \_\_\_\_\_

Marital Status:  Married  Divorced  Single

Client's Gender:  Male  Female

Responsible Party or Insured's Name: \_\_\_\_\_

Last

First

MI

Address: \_\_\_\_\_

Street Number & Name (Apt #)

City

State

Zip

Home Phone( ) \_\_\_\_\_ - \_\_\_\_\_

DOB: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

SSN: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Client's Gender:  Male  Female

Relationship to insured: \_\_\_\_\_

Insured's Employer's Name: \_\_\_\_\_

Employer's Office Phone: ( ) \_\_\_\_\_ - \_\_\_\_\_

Insurance Company Name: \_\_\_\_\_

Insured's Name: \_\_\_\_\_

Last

First

MI

DOB: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ SSN: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Relationship to insured: \_\_\_\_\_

**I give permission for my therapist to collect monies from and communicate directly with my Insurance Company about me.**

Signature: \_\_\_\_\_

Client's Physician's Name: \_\_\_\_\_ Phone ( ) \_\_\_\_\_

Have you ever been treated by a Counselor/Therapist before  Yes  No

**HOUSEHOLD MEMBERS (Including the client)**

Name	Birth Date/ Age	Employer/ School	Occupation/ Grade	Religious Affiliation	Education Level

**RESPONSIBLE PARTY** : I understand that I am financially responsible for payment of all charges made during the course of treatment and agree to pay as treatment progresses. Should I default on payment, I understand my balance is subject to collections and I am also responsible for the collections charges. (TennCare members are exempt from this financial responsibility).

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

# YOUR RIGHTS AND RESPONSIBILITIES

You have the right to good treatment - to be treated nicely, no matter what your state of mind or condition. You have the right to be cared for and not be neglected, abused, have your feelings hurt or be yelled at.

You have the right to privacy.

You have the right not to be exploited: That is, your provider cannot use you or your case for her or his own personal gain.

You have the right to treatment no matter your age, race, sex, religion, ethnic background or handicap. If this provider cannot treat you for any reason, you have the right to be referred to a provider who can and will treat you.

You have the right to know your diagnosis, how your problems will be treated and what you can expect during the term of treatment.

You have the right to make choices about your care. If a particular treatment is known to be dangerous (except in emergencies) you will be given all the information you need to make a good decision about your treatment.

You have the right to refuse treatment. If you say, "No", to a particular treatment, you have the right to know what might happen with and without the treatment.

You have the right to see your records. You have the right to have your records treated confidentially, in accordance with the laws.

You have the right to plan and help decide the kinds of future mental health care you receive if you get sick and cannot tell someone (for example, living wills, power of attorney, guardianship).

You have the right to file a complaint/grievance with your provider or the Health Related Boards about your services or care given to you. You cannot get in trouble if you file a complaint/grievance.

You have the right to treatment in the proper place. You won't be sent to a hospital for inpatient treatment if all you need is a therapist. The best location and level of care will be discussed.

If you have questions or do not agree with your treatment plan, you should discuss it with your provider.

You have the responsibility to be on time for all appointments with your provider.

You have the responsibility to give information to your provider if it's needed for your care.

You have the responsibility to give your opinions, concerns or complaints about your health care and these rights and responsibilities to your provider.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

# Complete Counseling

Clinician's Name: \_\_\_\_\_

## Receipt of "Notice of Privacy Practices" Written Acknowledgment Form

I, \_\_\_\_\_, have received a copy of Complete  
**Client's Name (please print)**

Counseling's "Notice of Privacy Practices", version 2004.

\_\_\_\_\_  
**Client's Printed Name**

\_\_\_\_\_  
**Client's Date of Birth**

\_\_\_\_\_  
**Client's Signature**

\_\_\_\_\_  
**Today's Date**

### "Notice of Privacy Practices" Form (continued)

Client's Name: \_\_\_\_\_

In case of an emergency, change of appointment, or other important information, how may we contact you?

Home Phone: \_\_\_\_\_

May we leave a message on answering machine or voice mail?      Yes      No

Cell Phone: \_\_\_\_\_

May we leave voice mail message?      Yes      No

Work Phone: \_\_\_\_\_

May we leave a message?      Yes      No

Other Phone: \_\_\_\_\_

For this phone, please write detailed instructions below:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Client Signature: \_\_\_\_\_

# Complete Counseling Permission to Treat Client

Check Here if Adult

Check Here if Minor Child

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

                    Last                      First                      MI

Social Security Number: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

                    Number & Street                      City                      State                      Zip

If the above-named is a minor child (age under 18), complete this section and sign below.

Name of Parent/Legal Guardian: \_\_\_\_\_

Social Security Number: \_\_\_\_\_ Date of Birth \_\_\_\_\_

Address: \_\_\_\_\_

                    Number & Street                      City                      State                      Zip

Home Phone: \_\_\_\_\_ Work Phone \_\_\_\_\_

**PERMISSION TO TREAT ADULT CLIENT:** My signature below indicates that I give full legal permission to be treated.

\_\_\_\_\_ Date: \_\_\_\_\_

Adult Client Signature

**OR**

**PERMISSION TO TREAT MINOR CHILD (Under age 18):** My signature below indicates that I give full permission to treat my minor child.

\_\_\_\_\_ Date: \_\_\_\_\_

Parent/Legal Guarding Signature if Client Under 18

Witness: \_\_\_\_\_ Date: \_\_\_\_\_

Therapist \_\_\_\_\_

North Location: 2507 Mineral Springs Ave, Suite C, Knoxville, TN 37917 • TEL 865-688-0661 • Fax 865-688-5780

West Location: 11808 Kingston Pike, Suite 100, Knoxville, TN 37934 • TEL 865-688-0661 • Fax 865-392-5760





## Previous Psychiatric Care

**Please list past diagnoses** (such as Depression, Bipolar, Anxiety, OCD, Schizophrenia, Schizoaffective, ADHD, etc)

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**Please list prior psychiatrists** (if any)

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**Have you ever been in therapy or counseling? Please list therapists and dates:**

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**Have you ever been hospitalized for behavioral / mental problems? Please provide the information below:**

Hospital	Date	Length	Triggers
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**Have you ever been treated with medication for the above problems? Please list the names below:**

Name of Medication	Dose	Length	Benefit
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**Are you taking any medication at this time? Please list below:**

Name of Medication	Dose	Length	Benefit

**Have you ever been abused (sexually or physically) or neglected? If, yes, please explain:**

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**Does anyone in your blood relatives have any Mental Disorders or Substance Abuse History? If yes, please list the diagnoses:**

Mother's side of the family

Father's side of the family

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**Do you have any medical problems or chronic illnesses? If yes, please list below:**

Diagnoses

Medication

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Any prior Surgeries?

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Head traumas?

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Seizures ?

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Heart problems ?

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Drug Allergies ?

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**Please provide your current employment status:**

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**Please list previous jobs:**

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*Thank you for taking the time to fill out this form.*